

**FREQUENTLY ASKED QUESTIONS**  
**OFFICE OF THE BURSAR/CASHIER**

**Q: What does financially cleared mean?**

A: Financially cleared means your tuition, fees, room and board are paid in full. Your tuition can be paid with financial aid, by credit card, money order, checks and cash, and TMS Payment plan.

**Q: Where on the registration billing statement does it say what I owe?**

A: Your registration statement will have an area saying: **Amount due by student**

**Q: Can you explain my registration billing statement to me?**

A: Your registration billing statement is broken down into three sections:

**Explanation of Charges:** This gives you a breakdown of the charges and housing that has occurred to your account (remember: charges can change as classes are added/dropped from schedule).

**Financial Aid:** This gives you a breakdown of the financial aid that has been awarded (remember financial aid can be adjusted so please call your financial aid advisor if you have questions relative your financial aid).

**Description:** This gives you a breakdown of any balance forward (this is a balance from the previous semester due to

**Q: Can I make payment toward my \$500 pre enrollment fee?**

A: Yes you can make payments toward your \$500 before your deadline.

**Q: Can I have an extension on my Priority deadline for my Pre enrollment fee?**

A: You must contact the Admission office to get an extension on your priority deadline.

**Q: If I don't attend the University can I get my pre enrollment fee refunded?**

A: No, the pre enrollment fee is non-refundable if you do not attend Tuskegee University.

**Q: What does my pre enrollment cover?**

A: Your pre enrollment covers the \$100 housing deposit and \$50 goes toward your tuition.

**Q: How do I apply for direct deposit for my financial aid refund?**

A: To sign up for the HEARD your sign

to

**Q: Why do I have a financial hold?**

A: You have an unpaid balance on your account or TMS is delinquent. Additionally, you may need to complete entrance counseling and/or e sign your master promissory note for your loans.

**Q: If I have a financial hold can I still.....register, get my transcripts, or get my grades?**

A: No, if you have a financial hold you will not be able to register, get transcripts or grades until balance is paid in full.

**Q: What are the criteria to receive the multi student**

Q: What