

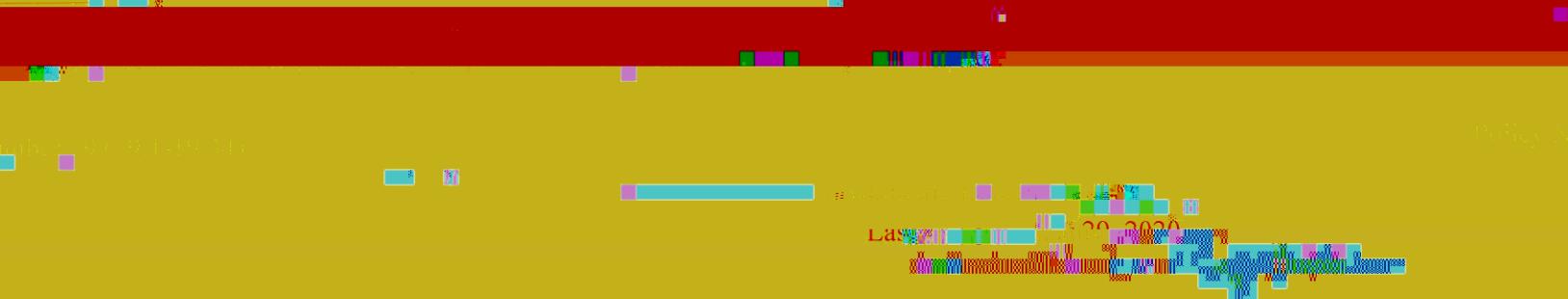


...from all the clients that have had will be removed from the system.

...will be removed from the system. This includes any employees or contractors that have been terminated or left the organization.

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Open cases: The number of backlog items backlog of service is normally zero at this period.



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- (1) A statement of the grievance and the facts upon which it is based.
- (2) A summary of attempts to solve the grievance.

The remedy or corrective action sought

to be taken by the grievant to correct the grievance according to the grievance procedure. This section includes the grievant's proposed corrective action and the department's proposed corrective action. It also includes any other measures that may be proposed to correct the grievance.

matter between the department and the grievant.