



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

Tuskegee University

IT Disaster Recovery Plan



TUSKEGEE UNIVERSITY

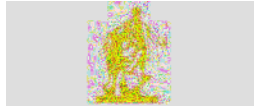
OFFICE OF INFORMATION TECHNOLOGY

Revision History

REVISION

TUSKEGEE UNIVERSITY

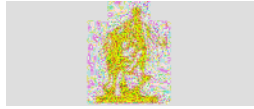
OFFICE OF INFORMATION TECHNOLOGY



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

Name, Title	Contact Option	Contact Number
	Work	
	Alternate	
	Mobile	
	Home	
	Email Address	
	Alternate Email	



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

External Contacts

Name, Title	Contact Option	Contact Number
Building/Facilities Contact		
Marcus Dean	Work	334-727-8098
	Mobile	334-421-0632
	Home Email Address	



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

Name, Title	Contact Option	Contact Number
800-314-7195, account phone number is 334-727- 835	Home	
	Email Address	George.Wilbanks@charter.com
Insurance – Name		
Account Number	Work Mobile	

TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

addressed to ensure that communications can be quickly established while activating disaster recovery.

The DR plan will rely principally on key members of management and staff who will provide the technical and management skills necessary to achieve a smooth technology and business recovery. Suppliers of critical goods and services will continue to support recovery of business operations as Tuskegee University returns to normal operating mode.

o4(t)u Td (kt)-20(g)1se.



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

2.3.3 Contact with Employees

Managers will serve as the focal points for their departments, while designated employees will call other employees to discuss the crisis/disaster and Tuskegee University's immediate plans. Employees who cannot reach staff on their call list are advised to call the staff member's emergency contact to relay information on the disaster.

2.3.4 Backup Staff

If a manager or staff member designated to contact other staff members is unavailable or incapacitated, the designated backup staff member will perform notification duties.

2.3.5 Recorded Messages / Updates

For the latest information on the disaster and the organization's response, staff members can call a toll-free hotline listed in the DRP wallet card. Included in messages will be data on the nature of the disaster, assembly sites, and updates on work resumption.

2.3.7 Alternate Recovery Facilities

If necessary, the alternate site at Kenney Hall will be activated and notification will be given via recorded messages or through communications with managers. The Alternate Site staffing will consist of members of the disaster recovery team only for the first 24 hours, with other staff members joining at the alternate site as necessary.

2.3.8 Personnel and Family Notification

If the incident has resulted in a situation which would cause concern to an employee's immediate family such as hospitalization of injured persons, it will be necessary to notify their immediate family members quickly.

3 Media

3.1 Media Contact

Assigned staff will coordinate with the media, working according to guidelines that have been previously approved and issued for dealing with post-disaster communications.

3.2 Media Strategies

1. Avoiding adverse publicity
2. Take advantage of opportunities for useful publicity
- 3.



TUSKEGEE UNIVERSITY

OFFICE OF INFORMATION TECHNOLOGY

5 Financial and Legal Issues

5.1 Financial Assessment

The emergency response team shall prepare an initial assessment of the impact of the incident on the financial

TUSKEGEE UNIVERSITY

OFFICE OF